

# User Guide

## BlackBerry Wireless Headset HS-300



### Getting started


#### Components



### Pairing the headset

#### Pair and connect the headset with your BlackBerry device

Before you can use your headset, you need to pair it with your BlackBerry® device. When you turn on the headset for the first time, it's already in pairing mode.

1. Slide the power switch on your headset to the **On** position.
2. On the Home screen of your BlackBerry device, click the **Manage Connections** icon > **Set Up Bluetooth** or **Bluetooth Connections** > **Search**.
3. Click **BlackBerry HS-300**.
4. If you receive a prompt to enter a passkey, type **0000** on your BlackBerry device.
5. Press the  key on the keyboard.

When you've successfully completed the pairing process, you hear "Connected" through the headset. If you are disconnected, you can press and hold the Call control button for 3-4 seconds to turn on pairing mode at any time.

To turn off the prompt that appears on your BlackBerry device when connecting and pairing, press the **Menu** key > **Device Properties** and set the **Trusted** field to **Yes**. For more information, click the **Help** icon on the Home screen of your BlackBerry device.

For information about how to pair a third-party Bluetooth® enabled device with your headset, see the help that came with that device.

### Using the headset

#### Call tasks

You can complete the following call tasks when your headset is paired and connected with your device.

Action	Call control button
Make a call	Press and hold until you hear 1 beep. Say a voice command.
Answer a call	Tap 1 time
Answer a second call	Tap 1 time
Return to the first call or switch between calls	Press and hold until you hear 1 beep.
Join two calls	Press and hold until you hear 2 beeps.
End a call	Tap 2 times

EN-US

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Action	Call control button
Turn on mute	Tap 1 time When mute is turned on, your headset beeps periodically.
Turn off mute	Tap 1 time
Ignore a call	Tap 2 times
Redial the last phone number	Tap 2 times

Common tasks

Action	Call control button
Turn on pairing mode	Press and hold for 5 seconds.
Cancel pairing mode	Tap 1 time.
Clear pairing list	Press and hold for 6 seconds while sliding the power switch to the <b>On</b> position.

Voice confirmations

Your headset helps confirm the actions you've completed with short statements that you hear through your headset.

Action	Voice confirmation
Turned on the headset	"Hello"
Turned on pairing mode	"Pairing mode"
Connected headset with your device	"Connected"
Ignored an incoming call	"Call ended"
Turned on mute	"Muted"
Turned off mute	"Unmuted"
Switched between 2 calls	"Call swapped"
Redialed a phone number	"Redialing last number"

Action	Voice confirmation
Ended a call	"Call ended"
Bluetooth® connection is no longer active	"Disconnected"
Turned off the headset	"Goodbye"

Charge the headset

Your headset comes partially charged and ready for use. When the battery power level is low you hear a voice prompt that says "Battery low". The rapid charge feature lets you gain up to an additional 2 hours of talk time by charging for only 15 minutes.

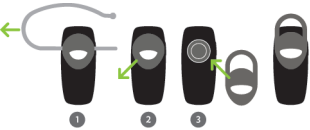
1. Connect the small end of the micro-USB cable or a car charger to the charging port on the headset.
2. Do one of the following:
  - Connect the large end of the micro-USB cable to the USB power plug or the USB port on your computer.

- Plug the car charger into your car's power outlet.

Change the ear piece

Try different combinations of the ear gels and the ear hook to find your best fit.

1. If necessary, gently pull the ear hook to remove it.
2. Gently pull off the ear gel at its edges.
3. Replace the ear gel with a new ear gel.







About automatic volume control

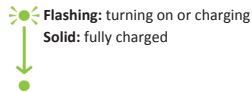
When you use the headset for the first time, you can use the volume controls on your BlackBerry device to set the volume to a comfortable listening level. When the noise level around you changes,

the headset is designed to increase or decrease the volume to maintain your comfortable listening level automatically.

LED notifications

Red LED
 <b>Slow flashes:</b> microphone is muted <b>Quick flashes:</b> not connected to the device <b>Quick flashes, followed by a pause:</b> battery power level is low
Blue LED
 <b>Flashing:</b> connected to a call <b>1 slow flash:</b> turned on and connected to your device <b>2 quick flashes:</b> incoming call <b>5 quick flashes:</b> reconnecting with the last device you paired with
Blue and red LED
  Ready for pairing

#### Green LED



## Troubleshooting

### I can't connect the headset with my device

You might have accidentally deleted the pairing options that you set for your headset. Complete the steps for connecting and pairing your headset with your BlackBerry® device.

### I can't hear anything when I use my headset

Try the following actions:

- Turn up the volume on your BlackBerry® device.
- Make sure that your headset is turned on and is connected to your device.

### I hear static noise when I use my headset

The headset is designed to be used within 10 meters (33 feet) of your device, without any large objects in between.

Try the following actions:

- Move away from any large objects that might cause interference.

- Keep your headset on the same side of your body as your device.

## Drive safely!

**WARNING:** Driving a vehicle requires your full attention to road conditions, weather, and vehicular traffic. It is important to set up your BlackBerry® Wireless Headset prior to driving. Using this hands-free accessory may cause you to be distracted and may put you, your passengers, and occupants of other vehicles at risk of suffering bodily injury, death and/or loss of property. You should only use the hands-free accessory where permitted by law and when you will not be distracted from the proper operation of your motor vehicle.

### Safety information

This accessory contains a lithium-polymer battery pack that might present a fire or chemical burn hazard if mistreated. Do not disassemble, attempt to repair, crush, puncture or otherwise misuse the accessory and battery. Keep the accessory and battery away from heat sources. To reduce the risk of fire, electric shock, or malfunction, do not expose this accessory at any time to water, rain, moisture, explosive fumes, or magnets. Keep the

accessory out of the reach of children. Follow local regulations for information about the disposal of electronic products and batteries in your area. This accessory is safe for use with chargers or power adapters that are approved by Research In Motion® ("RIM").

Clean the accessory only with a soft dry cloth. This accessory transmits radio frequency (RF) signals. RF signals can potentially disrupt medical devices and other equipment. If you have a medical device such as a pacemaker or hearing aid, prior to use of this accessory, consult your physician and the manufacturer of your medical device to determine if this accessory is safe for your use. This accessory has an LED light that flashes as a notifier. If you are susceptible to epileptic seizures or blackouts, consult your physician before using the accessory.

You should not rely on any wireless device for essential communications, including medical emergencies. Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

RIM is not responsible for use of this accessory in a manner prohibited by regulations in your area and any consequences arising from misuse. Improper use might invalidate any warranty and might be dangerous.

### EU regulatory conformance

This product is CE marked according to the provisions of the R&TTE Directive (99/5/EC). Research In Motion Limited hereby declares that this BlackBerry® wireless headset is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.



The Declaration of Conformity made under  
Directive 1999/5/EC is available for viewing at the  
following location in the EU community:

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